



Das Incident Reporting System (German Edition)

Marten Bajinski

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Masterarbeit aus dem Jahr 2013 im Fachbereich BWL - Sonstiges, Note: 1.0, - (Deutsche Universität für Weiterbildung (DUW Berlin)), Veranstaltung: Sicherheitswirtschaft und Unternehmenssicherheit, Sprache: Deutsch, Abstract: Die vorliegende Arbeit betrachtet den Einfluss des Incident Reporting Systems (IRS) auf das organisationale Lernen und die Sicherheitskultur unter Beachtung der menschlichen Faktoren. Besonderer Fokus wird dabei auf Organisationen der Kritischen Infrastrukturen gelegt, die die Lebensadern moderner Gesellschaften sind und deren Sicherheit maßgeblich von einer gelebten Sicherheitskultur und vom organisationalen Lernen abhängt. Das IRS bietet dem Individuum die Möglichkeit, Fehler im System aufzuzeigen, noch bevor Schäden eingetreten sind. Durch eine umfassende Literaturrecherche und der Validierung der Erkenntnisse durch Datenbefunde sowie Expertenaussagen aus dem Gesundheitswesen zeigte sich, dass der systemorientierte Ansatz des Incident Reporting Systems der zentralen Schlüsselrolle des Menschen in komplexen Arbeitswelten gerecht wird. Indem dessen individuelle Erfahrungen in das Organisationbewusstsein gehoben werden, erfolgt organisationales Lernen. Das Incident Reporting System übt zudem positiven Einfluss auf die Sicherheitskultur aus, indem Fehler nicht mehr nur als Sicherheitsrisiko sondern auch als Lernchance angesehen werden.

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